

A photograph of two men in business attire looking at a tablet outdoors. The man on the left has a beard and is smiling, while the man on the right is also smiling and looking at the tablet. The background is a blurred outdoor setting with trees.

GET **DISCOVERY WORKSHOP**  
FREE **NOW!**

T-Systems Multimedia Solutions

ENTERPRISE SEARCH  
WITH GOOGLE SEARCH APPLIANCE

**T** · · Systems ·

Google



## GOOGLE SEARCH APPLIANCE

- Out-of-the-box enterprise search solution
- Proven Google search algorithm
- Data stays within the company - no Internet connection to Google
- Dynamic navigation and document preview
- Entity recognition
- 70 different languages
- Authentication and authorisation options

## ENTERPRISE SEARCH WITH GOOGLE SEARCH APPLIANCE

The growing masses of data within companies contains enormous amounts of unstructured data in countless formats, distributed across many systems.

This results in information islands that only offer in-depth data to individual employees, at most. Most companies are nowhere near having a standard, company-wide view of this data or rapid access to it.

This has consequences – laboriously searching for information is time-consuming and expensive. Even worse, not having the relevant information at the right time may constrain decision-making and slow down critical business processes, having a negative impact on your competitiveness.

**Our solution – enterprise search with Google Search Appliance**

Google Search Appliance enables you to access any data at any time – easily, quickly and inexpensively. With the complete package of hardware, software and support, you can install your own Google search engine within the company. Thanks to an easy integration of all the relevant data sources and an intuitive user interface, all your employees can benefit from all of the information within the company.

## OUR SERVICE

Whether you want advice or a customised individual solution – we are your partners for enterprise search projects with Google.

### 1. DISCOVERY WORKSHOP

To analyse your environment and derive first provisional recommendations

### 2. ANALYSIS AND DESIGN

To understand your requirements and work out a solution strategy

### 3. INTEGRATION

Implementing the specific enterprise search project: basic Google Search Appliance configuration, connecting the relevant data sources, customising the user interface and, if required, developing individual search connectors

### 4. ROLL-OUT

Training, commissioning, and hyper care

### 5. SUPPORT AND TUNING

Supporting the enterprise search solution operation with continuous improvements



## POTENTIAL APPLICATIONS

- Enterprise search across different source systems
- Search service portals for employees, business partners and customers
- Search for products in shop systems
- Knowledge base for help desks, call centres, service centres
- Search for domains across sectors (e.g. for support of Sales)
- Search-based applications

## ADDED VALUE

- Standardised view of all the company data
- Familiar search interface
- Quick commissioning due to easy configuration
- Over 220 different data formats can be searched
- Fixed licensing model, no annual maintenance costs
- Free updates within the licence term
- Free standard connectors



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## **OFFER – DISCOVERY WORKSHOP**

### **CONTENTS**

- Preliminary telephone interview to identify the workshop objectives
- Deliver 1-day workshop with preparation and follow-up
- Final report with pricing information and project proposal

### **OBJECTIVES**

- Document your requirements and aims
- Discuss different application scenarios
- Clarify basic parameters such as the number of sources and documents, permissions, the type of file formats

### **BENEFITS**

- We will demonstrate ways of implementing an enterprise search solution for your organisation.
- You will be provided a detailed final report which you can use as a proposal within your company.

## YOUR CONTACT

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